Falaza ★★★★
GAME PARK & SPA

Falaza Rates

RACK RATES
01 JANUARY 2026 – 31 DECEMBER 2026

Accommodation	Per Person per night sharing	Single per night
Tent – Full Board*	R4015.00	R5225.00
Tent – Dinner, Bed & Breakfast	R2530.00	R3295.00
Tent – Bed & Breakfast	R2020.00	R2630.00

Full Board:* *Breakfast, Lunch & Dinner and guest has the choice of: 2x Falaza activities per day* ***OR* *1xHluhluwe/Imfolozi Game Drive per day*

Falaza activity options:

- *Falaza game drive (morning or afternoon)*
- *Bush walk in the False Bay Nature Reserve*
- *Boat Cruise (subject to water level)*

CHILDREN POLICY:
Family tent on request (2x tents sharing one deck)
Standard tent: Max two (2) children under 12 years can share with two (2) adults per tent.

Children aged 0 – 3 years: stay free of charge.
Children aged 4 – 12 years: pay 50% of adult rate.
**FB option: activities are subject to age and at discretion of lodge manager / ranger*

THIRD ADULT POLICY:
Not permitted.

DRIVER & GUIDE RATE:
DBB: R1545.00 per driver and/or guide per night

MINIMUM STAY POLICY:
Min 2-night stay required from 15 December – 15 January, Easter period and long weekends/public holidays.

Reserve conservation levy (once-off)**:**
R180 per adult
R110 per child (4-12 years)

BOOKING & PAYMENT TERMS:

- In order to confirm your booking, a 50% deposit must be paid within 2 working days of making the booking.
- By confirming your booking and paying the deposit you also agree to our terms and conditions which then becomes binding.
- We reserve the right to cancel and release a booking if the 50% deposit is not paid within 2 working days.
- The balance of the booking is payable no later than 7 days prior to arrival at the lodge with all sundry and incidental charges incurred to be paid on departure.
- We adhere strictly to the cancellation policy as stipulated below due to the fact that we run small lodges in remote locations and cancellations, even of just two people, can have a significant effect on the operation of the lodge.

CANCELLATION POLICY:

Applicable to all confirmed reservations, except groups
Cancellations must be received in writing via email to reservations@falaza.co.za. Such written cancellation received:

- More than 60 days prior to the due date of arrival will attract a 10% cancellation fee of the full accommodation charge.
- 30 -59 days prior to the due date of arrival will attract a 25% cancellation fee of the full accommodation charge.
- 7 -29 days prior to the due date of arrival will attract a 50% cancellation fee of the full accommodation charge.
- Less than 7 days prior to the due date of arrival will attract a 90% cancellation fee of the full accommodation charge.

BANK CHARGES:

- All bank deposits are to be received free of any bank charges or commissions.
- All credit card payments by agents for accommodation will have a 3% surcharge, except AMEX & DINERS which have a 5% surcharge.

BANK DETAILS:

All payments are requested to be made in South African Rand directly into our bank account:
Account Name: Proterezina (Pty) Ltd.
Bank: First National Bank (FNB)
Branch: Hluhluwe
Branch Code: 220 530
Account Number: 524 900 214 01

We do not extend credit should payment not be timeously received; we reserve the right to automatically cancel the accommodation and at the same time reserve the right to cancel or refuse to accept further bookings.

TRAVEL INSURANCE:

It is the guest's responsibility to ensure that they have full comprehensive travel, medical and vehicle insurance. It is the guest's responsibility to
ensure that their insurance covers any cancellation fees that may arise. Falaza Game Park & Spa will not accept responsibility for any losses incurred.